



PTO/SB/08a/b (08-03)

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Substitute for form 1449A/B/PTO**INFORMATION DISCLOSURE
STATEMENT BY APPLICANT**

(Use as many sheets as necessary)

Sheet

1

of

1

Complete if Known	
Application Number	10/675,431-Conf. #6194
Filing Date	September 30, 2003
First Named Inventor	Terry Hamer
Art Unit	2171
Examiner Name	Not Yet Assigned
Attorney Docket Number	29516/38347

U.S. PATENT DOCUMENTS

Examiner Initials*	Cite No. ¹	Document Number	Publication Date MM-DD-YYYY	Name of Patentee or Applicant of Cited Document	Pages, Columns, Lines, Where Relevant Passages or Relevant Figures Appear
		Number-Kind Code ² (if known)			
CXO	US-5,295-256	03-1994	Bapat		
CXO	US-5,485,567	01-1996	Banning et al.		
	US-5,737,726	04-07-1998	Cameron et al.		
	US-5,813,009	09-1998	Johnson et al.		
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FOREIGN PATENT DOCUMENTS

Examiner Initials*	Cite No. ¹	Foreign Patent Document	Publication Date MM-DD-YYYY	Name of Patentee or Applicant of Cited Document	Pages, Columns, Lines, Where Relevant Passages or Relevant Figures Appear	T ⁶
		Country Code ³ -Number ⁴ -Kind Code ⁵ (if known)				
CXO	PCT-WO 99/23591		05-14-1999	Robertson		

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NON PATENT LITERATURE DOCUMENTS

Examiner Initials*	Cite No. ¹	Include name of the author (in CAPITAL LETTERS), title of the article (when appropriate), title of the item (book, magazine, journal, serial, symposium, catalog, etc.), date, page(s), volume-issue number(s), publisher, city and/or country where published.	T ²
CXO		INTERFACE, "Interaction Enterprise Relationship Management," Administrator's Guide, pp. 1-276, 1998.	
CXO		INTERFACE, "Interaction Enterprise Relationship Management," Getting Started Guide, pp. 1-34, 1998.	
CXO		Fees et al., "Data System to Establish Personal and Corporate Relationships - Using Listings Held on Computer and Accessing Second or Further Layers Related Data for Each Listing from External Sources," Derwent, 1998-465331, pg 1-3.	

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Examiner Signature	<i>Helen J. Daye</i>	Date Considered	04/16/2006
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CYD		US-6,415,329-B1	07-02-2002	Gelman et al.	
CLB		US-6,564,264-B1	05-13-2003	Creswell et al.	

FOREIGN PATENT DOCUMENTS					
Examiner Initials*	Cite No. ¹	Foreign Patent Document Country Code ³ -Number ⁴ -Kind Code ⁵ (<i>if known</i>)	Publication Date MM-DD-YYYY	Name of Patentee or Applicant of Cited Document	Pages, Columns, Lines, Where Relevant Passages or Relevant Figures Appear
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NON PATENT LITERATURE DOCUMENTS					
Examiner Initials	Cite No. ¹	Include name of the author (in CAPITAL LETTERS), title of the article (when appropriate), title of the item (book, magazine, journal, serial, symposium, catalog, etc.), date, page(s), volume-issue number(s), publisher, city and/or country where published.			
CYD		International Search Report for PCT/US03/30846 dated April 13, 2004.			

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Examiner Signature	<i>Chulai J. Dang</i>	Date Considered	04/10/2006
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